

HbA1c Testing Quality Improvement Ideas

Focus area

Optimising routine HbA1c testing for patients with diabetes

Why improve this data set?

Patients with diabetes are entitled to and should be tested every 3/12 if HbA1c is > 7% or four times per year.

Minimum required for the diabetes cycle of care in an annual HbA1c.

Currently the agreed RACGP HbA1c recommendation for most people is < 7% / 53mmol/mol.

Knowledge of abnormal HbA1c provides an opportunity for early intervention.

Improve glycaemic management leads to better outcomes for patients.

Quality improvement ideas

Steps:

- Champion protected time for Pen CS search and action plan
- Find patients with HbA1c missing and provide list to individual GPs
- Request missing pathology at scheduled and opportunistic appointments
- Develop an agreed system requesting missing pathology.
- Reminders follow up and work flow are engaged with-in the team

Advice and treatment options

Practice Resources:

- [Pen CS](#)
- [TopBar](#)
- Clinical Software
- Agreed process, workflow on common area wall and practice shared drive.
- [RACGP Guidelines](#)

Patient Resources

- [National Diabetes Services Scheme \(NDSS\) Annual Cycle of Care \(ACOC\)](#)
- [Dashboard \(nurse below 53\)](#)