

# Ethnicity Quality Improvement Ideas

## Focus area

### Ethnicity

A data cleansing activity to improve recording of Ethnicity in patient records.

## Why improve this data set?

Provide targeted health services based on Ethnicity / cultural background.

RACGP 5th Edition Accreditation Standards: *Criterion C7.1F "Our practice routinely records the cultural backgrounds of our patients in their patient health record, where relevant."*

Some health conditions are more prevalent in certain ethnic populations.

Importance of ensuring accuracy of content in a patient's My Health Record (MHR). *All clinicians should be able to access relevant and appropriate patient demographics when viewing a patient's (MHR) and be able to offer relevant health services.*

## Quality improvement ideas

**Improve ethnicity recording at point of care:** Install TopBar on all computers. Ensure clinical and administration staff have access and are updating Ethnicity detail of attending patients in real time.

**Identify active patients in practice without ethnicity recorded:** Install and utilise CAT4 to identify active patients with no Ethnicity recorded. If appropriate, provide individual GPs with a list of their own patients missing this information. Alternatively, provide patient lists to front desk staff to update on arrival at patients next visit.

**Improve collection of Ethnicity detail for new patients:** Practice Manager or Reception to update Practice's new patient form to include Ethnicity field.

**Improve collection of Ethnicity detail for existing patients:** Reception to invite all presenting patients to update Ethnicity (via clinical software or patient update form).

## Advice and treatment options

[TopBar guide](#)

[RACGP 5th Edition Standards](#)

[Pen CS Recipe for Ethnicity Recording](#)

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