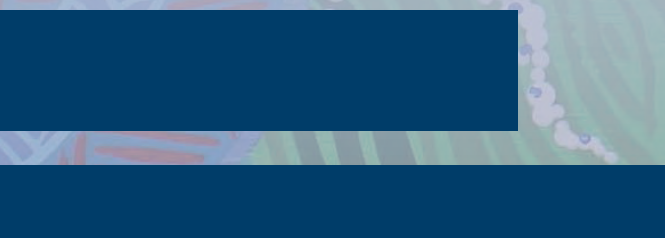




An Australian Government Initiative

Referral to Health Service Providers



INTRODUCTION

The Hunter New England and Central Coast Primary Health Network (HNECC PHN) has commissioned health service providers to provide services in the following health service categories commencing July 1, 2016.

- **After Hours Primary Health Care**
- **Allied Health Services** (including the following services):
 - Dietetics
 - Speech Pathology
 - Diabetes Education
 - Podiatry.
- **Health Screening and Immunisation**
- **Primary Health Care Nursing Service** (Tilligerry Peninsula and Karuah only)
- **Mental Health Services** (including the following services):
 - Access to Allied Psychological Services (ATAPS)
 - Mental Health Services in Rural and Remote Areas (MHSRRA)
 - Psychology Services Aged Care Program.
- **Aboriginal and Torres Strait Islander Health:**
 - Mental Health.

HEALTH SERVICE DESCRIPTIONS

After Hours Primary Health Care

Services that provide efficient and effective after hours primary care to the population that are accessible and improve patient outcomes through integrated service delivery and information sharing with the patient's regular health professionals. Services could be a combination of face-to-face or telephone advice by appropriately qualified health professionals, and may include collaboration opportunities with Emergency Departments and the Aged Care sector.

Allied Health

Services aim to increase access to a range of primary and allied health services and activities provided in targeted communities, and improve the local linkages between allied health and general practice. Services are provided to eligible clients by allied health professionals including but not limited to speech therapy, podiatry, dietetics and diabetes education.

Primary Health Care Nursing Services

Service is currently in place in limited locations and under review.

Mental Health Programs

Include short-term evidenced based psychological intervention for people with a mental disorder or provisional diagnosis of mental illness in a primary care setting. Funding in this round include the Mental Health Services in Rural and Remote Areas programme and Access to Allied Psychological Services.

- **Access to Allied Psychological Services (ATAPS) Program**
ATAPS enables GPs to refer consumers to ATAPS mental health professionals who deliver focussed psychological strategies services. Through ATAPS, patients are eligible for a maximum of 12 sessions per calendar year - six time-limited sessions with an option for a further six sessions following a mental health review by the referring GP. Sessions can be individual and/or group therapy sessions. ATAPS provides patients with assistance for short-term intervention. If further sessions are required it may mean that the patient needs a longer term programme to meet his/her needs.
- **Mental Health Service in Rural and Remote Areas (MHSRRA) Program**
MHSRRA funds the provision of mental health services in rural and remote communities that would otherwise have little or no access to mental health services, including in areas where access to Medicare-subsidised mental health services is low. As a consequence, it enables more people with diagnosable mild to moderate mental illness to access mental health services in rural and remote areas.
- **Psychology Services Aged Care Program**
Hunter Primary Care Psychologists visit Residential Aged Care Facilities and provide assessment, individual therapy, or group work to residents with mild to moderate mental health issues.

Aboriginal and Torres Strait Islander Health

Future commissioning of services by HNECC PHN in 2016 will include Aboriginal and Torres Strait Islander Health programs.

There have been no changes to the current service providers of the following programs:

Mental Health

Mental Health Nurse Incentive Program (MHNIP)

The Mental Health Nurse Incentive Program (MHNIP) provides a non-MBS incentive payment to community based general practices, private psychiatrist services, Divisions of General Practice, Primary Health Networks and Aboriginal and Torres Strait Islander Primary Health Care Services who engage mental health nurses to assist in the provision of coordinated clinical care for people with severe mental disorders.

headspace

headspace is the National Youth Mental Health Foundation providing early intervention mental health services to 12-25 year olds, along with assistance in promoting young peoples' wellbeing. This covers four core areas: mental health, physical health, work and study support and alcohol and other drug services. headspace centres are located in the HNECC PHN region at Gosford, Lake Haven, Maitland, Newcastle and Tamworth.

Suicide Prevention Programs

The LifeLine Telephone Service program delivers a regional approach to suicide prevention including community based activities and liaising with other providers to help ensure appropriate follow-up and support arrangements are in place at a regional level for individuals after a suicide attempt, and for other people at high risk of suicide, including Aboriginal and Torres Strait Islander people.

Aboriginal and Torres Strait Islander Health

Aboriginal Health – Closing the Gap (CtG), Care Coordination & Supplementary Services (CCSS)

From July 1, 2016, the Care Coordination and Supplementary Services (CCSS) and the Improving Indigenous Access to Mainstream Primary Care (IIAMPC) activities will be combined to form the Integrated Team Care (ITC) Activity. Although the ITC is to commence on July 1, 2016, HNECC PHN will:

- Continue the arrangements with current providers of the CCSS and IIAMPC activities until January 15, 2017
- Review, tailor and conduct critical activities prior to circulating an ITC Expression of Interest (EOI) in approximately October, 2016
- Execute ITC contracts following a culturally appropriate, rigorous and equitable commissioning process with a starting date for ITC operations of January 16, 2017.

Sub-Region: Hunter
Local Government Area: CESSNOCK

SERVICE DESCRIPTION	SERVICE DETAILS	SERVICE LOCATION	SERVICE PROVIDER	REFERRAL CONTACT	SECONDARY CONTACT
Mental Health		Cessnock	Hunter Primary Care	Referral Management Team 02 4926 0529	Phil Carr Service Manager 02 4926 0529

NOTE

Mental Health patients who are referred prior to June 30, 2016, and have commenced their course of treatment can complete their treatment sessions with the current provider.

The Aged Care Emergency (ACE) Program continues as a partnership between HNECC PHN, Hunter Primary Care and the Hunter New England Local Health District. Any enquiries to Keith Drinkwater at Hunter Primary Care on **02 4925 2259**.

Contact the HNECC PHN Acting Executive Manager, Kristen Short on **0400 645 945** or **1300 859 028**:

- For further information regarding the provision of commissioned services
- If you need further assistance contacting service providers or identifying service options
- If you are concerned that there may be a high risk of adverse outcome for a patient and you require additional support.

Sub-Region: Hunter
Local Government Area: DUNGOG

SERVICE DESCRIPTION	SERVICE DETAILS	SERVICE LOCATION	SERVICE PROVIDER	REFERRAL CONTACT	SECONDARY CONTACT
Mental Health		Dungog	Life Matters Psychologists	Intake Officer 02 4965 3530	Matthew Stanton Director 02 4965 3530
Allied Health	Dietetics	Dungog	Hunter Primary Care	Gail Lowe 02 4925 2259	

NOTE

Mental Health patients who are referred prior to June 30, 2016, and have commenced their course of treatment can complete their treatment sessions with the current provider.

The Aged Care Emergency (ACE) Program continues as a partnership between HNECC PHN, Hunter Primary Care and the Hunter New England Local Health District. Any enquiries to Keith Drinkwater at Hunter Primary Care on **02 4925 2259**.

Dietetics – Current patients of this service will soon receive notification that the service will be provided by an alternative provider from July 1, 2016. New clients shall be referred to the new 2016-17 provider.

Contact the HNECC PHN Acting Executive Manager, Kristen Short on **0400 645 945** or **1300 859 028**:

- For further information regarding the provision of commissioned services
- If you need further assistance contacting service providers or identifying service options
- If you are concerned that there may be a high risk of adverse outcome for a patient and you require additional support.

Sub-Region: Hunter
Local Government Area: GLOUCESTER

SERVICE DESCRIPTION	SERVICE DETAILS	SERVICE LOCATION	SERVICE PROVIDER	REFERRAL CONTACT	SECONDARY CONTACT
Mental Health		Gloucester	Life Matters Psychologists	Intake Officer 02 4965 3530	Matthew Stanton Director 02 4965 3530
Allied Health	Dietetics	Dungog	Hunter Primary Care	Gail Lowe 02 4925 2259	

NOTE

Mental Health patients who are referred prior to June 30, 2016, and have commenced their course of treatment can complete their treatment sessions with the current provider.

The Aged Care Emergency (ACE) Program continues as a partnership between HNECC PHN, Hunter Primary Care and the Hunter New England Local Health District. Any enquiries to Keith Drinkwater at Hunter Primary Care on **02 4925 2259**.

Dietetics – Current patients of this service will soon receive notification that the service will be provided by an alternative provider from July 1, 2016. New clients shall be referred to the new 2016-17 provider.

Contact the HNECC PHN Acting Executive Manager, Kristen Short on **0400 645 945** or **1300 859 028**:

- For further information regarding the provision of commissioned services
- If you need further assistance contacting service providers or identifying service options
- If you are concerned that there may be a high risk of adverse outcome for a patient and you require additional support.

Sub-Region: Hunter
Local Government Area: GREAT LAKES

SERVICE DESCRIPTION	SERVICE DETAILS	SERVICE LOCATION	SERVICE PROVIDER	REFERRAL CONTACT	SECONDARY CONTACT
Mental Health		Forster	Life Matters Psychologists	Intake Officer 02 4965 3530	Matthew Stanton Director 02 4965 3530
Allied Health	Dietetics	Forster	Hunter Primary Care	Gail Lowe 02 4925 2259	Mitchell Cootes HNECC PHN Flexible Funding Coordinator 0419 369 618
	Dietetics	Bulahdelah	Hunter Primary Care	Gail Lowe 02 4925 2259	
	Psychology (General)	Forster	Life Matters Psychologists	Intake Officer 02 4965 3530	Matthew Stanton Director 02 4965 3530
	Speech Pathology	Forster	Hunter Primary Care	Gail Lowe 02 4925 2259	

NOTE

Mental Health patients who are referred prior to June 30, 2016, and have commenced their course of treatment can complete their treatment sessions with the current provider.

The Aged Care Emergency (ACE) Program continues as a partnership between HNECC PHN, Hunter Primary Care and the Hunter New England Local Health District. Any enquiries to Keith Drinkwater at Hunter Primary Care on **02 4925 2259**.

Dietetics (Forster)

Current clients who are finalising or completing their treatment regime, or new urgent clients referred prior to June 30, 2016 may still be seen by the current Forster dietetic service provider up until September 30, 2016. New clients from July 1, 2016, or non-urgent clients from receipt of this notice until 30 June, 2016, shall be referred to the 2016-17 provider.

Dietetics (Bulahdelah)

Current patients of this service will soon receive notification that the service will be provided by an alternative provider from July 1, 2016. New clients shall be referred to the new 2016-17 provider.

Contact the HNECC PHN Acting Executive Manager, Kristen Short on **0400 645 945** or **1300 859 028**:

- For further information regarding the provision of commissioned services
- If you need further assistance contacting service providers or identifying service options
- If you are concerned that there may be a high risk of adverse outcome for a patient and you require additional support.

Sub-Region: Hunter
Local Government Area: GREATER TAREE

SERVICE DESCRIPTION	SERVICE DETAILS	SERVICE LOCATION	SERVICE PROVIDER	REFERRAL CONTACT	SECONDARY CONTACT
Mental Health		Taree	Life Matters Psychologists	Intake Officer 02 4965 3530	Matthew Stanton Director 02 4965 3530
Allied Health	Dietetics	Taree	Hunter Primary Care	Gail Lowe 02 4925 2259	
	Psychology (General)	Taree	Life Matters Psychologists	Intake Officer 02 4965 3530	Matthew Stanton Director 02 4965 3530
	Speech Pathology	Taree	Hunter Primary Care	Gail Lowe 02 4925 2259	

NOTE

Mental Health patients who are referred prior to June 30, 2016, and have commenced their course of treatment can complete their treatment sessions with the current provider.

The Aged Care Emergency (ACE) Program continues as a partnership between HNECC PHN, Hunter Primary Care and the Hunter New England Local Health District. Any enquiries to Keith Drinkwater at Hunter Primary Care on **02 4925 2259**.

Contact the HNECC PHN Acting Executive Manager, Kristen Short on **0400 645 945** or **1300 859 028**:

- For further information regarding the provision of commissioned services
- If you need further assistance contacting service providers or identifying service options
- If you are concerned that there may be a high risk of adverse outcome for a patient and you require additional support.

Sub-Region: Hunter
Local Government Area: LAKE MACQUARIE

SERVICE DESCRIPTION	SERVICE DETAILS	SERVICE LOCATION	SERVICE PROVIDER	REFERRAL CONTACT	SECONDARY CONTACT
Mental Health		Lake Macquarie	Hunter Primary Care	Referral Management Team 02 4926 0529	Phil Carr Service Manager 02 4926 0529
Allied Health	Psychology (Aged Care Residents)	Various	Hunter Primary Care	Referral Management Team 02 4926 0529	Phil Carr Service Manager 02 4926 0529

NOTE

Mental Health patients who are referred prior to June 30, 2016, and have commenced their course of treatment can complete their treatment sessions with the current provider.

The Aged Care Emergency (ACE) Program continues as a partnership between HNECC PHN, Hunter Primary Care and the Hunter New England Local Health District. Any enquiries to Keith Drinkwater at Hunter Primary Care on **02 4925 2259**.

Funding for the GP Access After Hours Program continues. For any enquiries, please contact Hunter Primary Care on **02 4925 2259**.

Contact the HNECC PHN Acting Executive Manager, Kristen Short on **0400 645 945** or **1300 859 028**:

- For further information regarding the provision of commissioned services
- If you need further assistance contacting service providers or identifying service options
- If you are concerned that there may be a high risk of adverse outcome for a patient and you require additional support.

Sub-Region: Hunter
Local Government Area: MAITLAND

SERVICE DESCRIPTION	SERVICE DETAILS	SERVICE LOCATION	SERVICE PROVIDER	REFERRAL CONTACT	SECONDARY CONTACT
Mental Health		Maitland	Hunter Primary Care	Referral Management Team 02 4926 0529	Phil Carr Service Manager 02 4926 0529
Mental Health		Maitland	Life Matters Psychologists	Intake Officer 02 4965 3530	Matthew Stanton Director 02 4965 3530

NOTE

Mental Health patients who are referred prior to June 30, 2016, and have commenced their course of treatment can complete their treatment sessions with the current provider.

The Aged Care Emergency (ACE) Program continues as a partnership between HNECC PHN, Hunter Primary Care and the Hunter New England Local Health District. Any enquiries to Keith Drinkwater at Hunter Primary Care on **02 4925 2259**.

Funding for the GP Access After Hours Program continues. For any enquiries, please contact Hunter Primary Care on **02 4925 2259**.

Contact the HNECC PHN Acting Executive Manager, Kristen Short on **0400 645 945** or **1300 859 028**:

- For further information regarding the provision of commissioned services
- If you need further assistance contacting service providers or identifying service options
- If you are concerned that there may be a high risk of adverse outcome for a patient and you require additional support.

Sub-Region: Hunter
Local Government Area: MUSWELLBROOK

SERVICE DESCRIPTION	SERVICE DETAILS	SERVICE LOCATION	SERVICE PROVIDER	REFERRAL CONTACT	SECONDARY CONTACT
Mental Health		Muswellbrook	Hunter Primary Care	Referral Management Team 02 4926 0529	Phil Carr Service Manager 02 4926 0529
Allied Health	Diabetes Education	Muswellbrook	Hunter Primary Care	Gail Lowe 02 4925 2259	
	Dietetics	Muswellbrook	Hunter Primary Care	Gail Lowe 02 4925 2259	
	Podiatry	Muswellbrook	Hunter Primary Care	Gail Lowe 02 4925 2259	

NOTE

Mental Health patients who are referred prior to June 30, 2016, and have commenced their course of treatment can complete their treatment sessions with the current provider.

The Aged Care Emergency (ACE) Program continues as a partnership between HNECC PHN, Hunter Primary Care and the Hunter New England Local Health District. Any enquiries to Keith Drinkwater at Hunter Primary Care on **02 4925 2259**.

Funding for the GP Access After Hours Program continues. For any enquiries, please contact Hunter Primary Care on **02 4925 2259**.

Contact the HNECC PHN Acting Executive Manager, Kristen Short on **0400 645 945** or **1300 859 028**:

- For further information regarding the provision of commissioned services
- If you need further assistance contacting service providers or identifying service options
- If you are concerned that there may be a high risk of adverse outcome for a patient and you require additional support.

Sub-Region: Hunter
Local Government Area: NEWCASTLE

SERVICE DESCRIPTION	SERVICE DETAILS	SERVICE LOCATION	SERVICE PROVIDER	REFERRAL CONTACT	SECONDARY CONTACT
Mental Health		Newcastle	Hunter Primary Care	Referral Management Team 02 4926 0529	Phil Carr Service Manager 02 4926 0529
Allied Health	Psychology (Aged Care Residents)	Newcastle	Hunter Primary Care	Referral Management Team 02 4926 0529	Phil Carr Service Manager 02 4926 0529

NOTE

Mental Health patients who are referred prior to June 30, 2016, and have commenced their course of treatment can complete their treatment sessions with the current provider.

The Aged Care Emergency (ACE) Program continues as a partnership between HNECC PHN, Hunter Primary Care and the Hunter New England Local Health District. Any enquiries to Keith Drinkwater at Hunter Primary Care on **02 4925 2259**.

Funding for the GP Access After Hours Program continues. For any enquiries, please contact Hunter Primary Care on **02 4925 2259**.

Contact the HNECC PHN Acting Executive Manager, Kristen Short on **0400 645 945** or **1300 859 028**:

- For further information regarding the provision of commissioned services
- If you need further assistance contacting service providers or identifying service options
- If you are concerned that there may be a high risk of adverse outcome for a patient and you require additional support.

Sub-Region: Hunter
Local Government Area: PORT STEPHENS

SERVICE DESCRIPTION	SERVICE DETAILS	SERVICE LOCATION	SERVICE PROVIDER	REFERRAL CONTACT	SECONDARY CONTACT
Mental Health		Port Stephens	Hunter Primary Care	Referral Management Team 02 4926 0529	Phil Carr Service Manager 02 4926 0529
Allied Health	Primary Health Care Nursing	Karuah and Tilligerry Peninsula	Hunter New England Local Health District (until October 31, 2016)	Mitchell Cootes Flexible Funding Coordinator 1300 859 028	

NOTE

Mental Health patients who are referred prior to June 30, 2016, and have commenced their course of treatment can complete their treatment sessions with the current provider.

The Aged Care Emergency (ACE) Program continues as a partnership between HNECC PHN, Hunter Primary Care and the Hunter New England Local Health District. Any enquiries to Keith Drinkwater at Hunter Primary Care on **02 4925 2259**.

Contact the HNECC PHN Acting Executive Manager, Kristen Short on **0400 645 945** or **1300 859 028**:

- For further information regarding the provision of commissioned services
- If you need further assistance contacting service providers or identifying service options
- If you are concerned that there may be a high risk of adverse outcome for a patient and you require additional support.

Sub-Region: Hunter
Local Government Area: SINGLETON

SERVICE DESCRIPTION	SERVICE DETAILS	SERVICE LOCATION	SERVICE PROVIDER	REFERRAL CONTACT	SECONDARY CONTACT
Mental Health		Singleton	Hunter Primary Care	Referral Management Team 02 4926 0529	Phil Carr Service Manager 02 4926 0529
Allied Health		Singleton	Hunter Primary Care	Gail Lowe 02 4925 2259	

NOTE

Mental Health patients who are referred prior to June 30, 2016, and have commenced their course of treatment can complete their treatment sessions with the current provider.

The Aged Care Emergency (ACE) Program continues as a partnership between HNECC PHN, Hunter Primary Care and the Hunter New England Local Health District. Any enquiries to Keith Drinkwater at Hunter Primary Care on **02 4925 2259**.

Contact the HNECC PHN Acting Executive Manager, Kristen Short on **0400 645 945** or **1300 859 028**:

- For further information regarding the provision of commissioned services
- If you need further assistance contacting service providers or identifying service options
- If you are concerned that there may be a high risk of adverse outcome for a patient and you require additional support.

Sub-Region: Hunter
Local Government Area: UPPER HUNTER

SERVICE DESCRIPTION	SERVICE DETAILS	SERVICE LOCATION	SERVICE PROVIDER	REFERRAL CONTACT	SECONDARY CONTACT
Mental Health		Scone	Hunter Primary Care	Referral Management Team 02 4926 0529	Phil Carr Service Manager 02 4926 0529
Allied Health	Diabetes Education	Aberdeen	Hunter Primary Care	Gail Lowe 02 4925 2259	
	Diabetes Education	Murrurundi	Hunter Primary Care	Gail Lowe 02 4925 2259	
	Dietetics	Scone	Hunter Primary Care	Gail Lowe 02 4925 2259	
	Podiatry	Scone	Hunter Primary Care	Gail Lowe 02 4925 2259	

NOTE

Mental Health patients who are referred prior to June 30, 2016, and have commenced their course of treatment can complete their treatment sessions with the current provider.

The Aged Care Emergency (ACE) Program continues as a partnership between HNECC PHN, Hunter Primary Care and the Hunter New England Local Health District. Any enquiries to Keith Drinkwater at Hunter Primary Care on **02 4925 2259**.

Podiatry (Scone)

Current patients of this service will soon receive notification that the service will be provided by an alternative provider from July 1, 2016. New clients shall be referred to the new 2016-17 provider.

Dietetics (Bulahdelah)

Current patients of this service will soon receive notification that the service will be provided by an alternative provider from July 1, 2016. New clients shall be referred to the new 2016-17 provider.

Contact the HNECC PHN Acting Executive Manager, Kristen Short on **0400 645 945** or **1300 859 028**:

- For further information regarding the provision of commissioned services
- If you need further assistance contacting service providers or identifying service options
- If you are concerned that there may be a high risk of adverse outcome for a patient and you require additional support.



phn
HUNTER NEW ENGLAND
AND CENTRAL COAST

An Australian Government Initiative